



Hello!

As programs are now in full swing, we have taken some time to look at our cancellation policy and how you will be notified of cancellations.

### **When would a program be cancelled?**

- When the weather (including the wind-chill) reaches -25 °C
- During a bad storm (Thunder, Blizzard, Tornado etc.)
- Field Closures (dictated by the City of Edmonton)
- Facility Closure/ Cancellation

We will try to make the determination by 1:00 pm on the day of the program. There are some cases where we may get last minute notice from the facility that we are unable to use the space. We will do our best to get that information out to you.

### **How will you be notified?**

- You will receive a generic email from the office
- Coaches may reach out to you as well
- You can check our Facebook Page
- You can call our Program Cancellation Line at 780 448 1886 EXT 1
- You can check our cancellation page on our website at <http://www.specialolympicsedmonton.ca/programs/program-cancellations/>

If you have any questions regarding cancellations, please let us know!

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